



Service Authorization form

Zero Compromise Optic takes all warranty claims very seriously and we will ensure your product is taken care of in a timely manner. When returning your product for service, follow these steps to ensure timely processing:

- 1. Remove any accessories such as scope rings, sunshades, or aftermarket lens covers.**
- 2. Record and keep your product serial number on hand.*
- 3. Complete the Service Authorization Form and include in the box with the scope.*
- 4. Place your **well-padded and boxed** scope inside an outer shipping box and secure it with good quality shipping tape. The original product box alone is not a sufficient shipping container.*
- 5. Return your product to us, insured for replacement value, through a trackable carrier to the address listed below.*
- 6. Keep your product serial number for future reference.*

Please note:

- We will notify you through email (if provided) or by phone when we receive your product, as well as when it is returned. **Please ensure your email/phone information is available.**
- Your product will ship through 3-Day UPS service, signature required.
- Please provide a good **Shipping Address, we are not able to ship to a P.O. Box.**
- Any obvious abuse or misuse will result in a repair as well as shipping charge.
- We are NOT responsible for damage caused from shipping or packaging.

Zero Compromise Optic

Attn: Service Department
9190 Lower Fords Creek Rd
Orofino, ID 83544
(208)-435-4000
sales@zcompoptic.com

NOTE: Your product will be returned to you in working condition, or a new product of the same or similar model and configuration will be sent at our discretion. We are NOT responsible for any items attached to the rifle scope or damage caused from these items.



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Serial number: _____ Product Model / Description: _____

Problem Area (circle): **Optical** **Mechanical** **Interior** **Exterior** **Other**

Problem Experienced:

Customer / Business name: _____

Shipping address:

Billing address:

(We **are not able** to ship to a P.O. Box)

Home phone: _____ E-Mail: _____

Cell phone: _____

Send to:
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